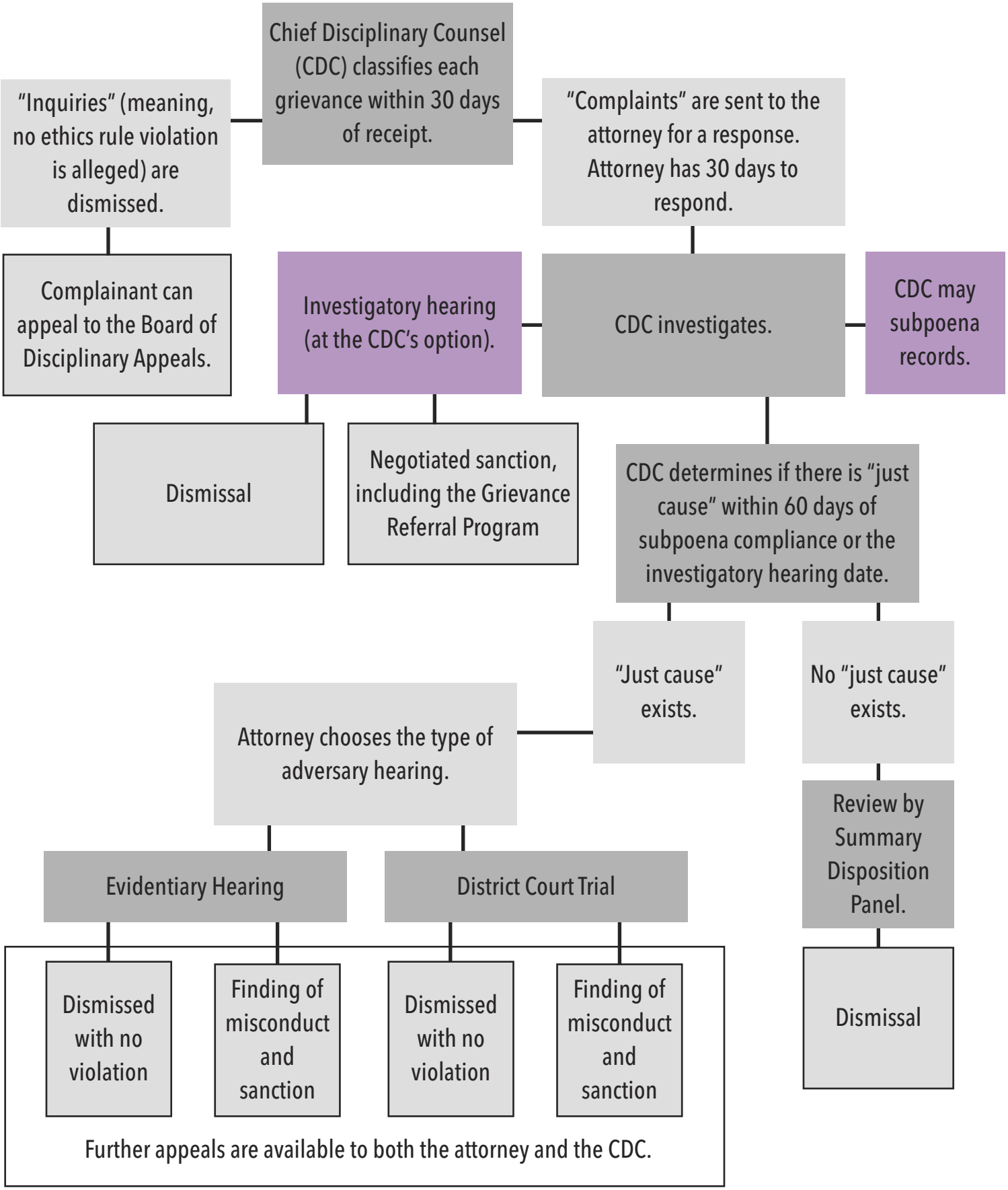
Overview of the grievance process

(New investigative procedures are shown in purple.)